

*The efficient way to manage applications and systems in complex SAP environments*

## **theGuard!® Application Manager**

- Proactive monitoring and escalation management
- Cost control through SLA compliance analysis
- Easy to install, easy to use
- Integrated knowledge base

# theGuard! Application Manager



## Non-stop business – round-the-clock availability

Round-the-clock systems and application availability is a must for most businesses, and no downtime can be tolerated. Mission-critical applications must be robust and reliable, and IT departments need to identify peak loads and bottlenecks fast. They also require the means to analyze exceptional events, in order to continuously improve systems performance and availability.

theGuard! ApplicationManager monitors software and systems such as SAP within networks large and small. This tried-and-trusted solution is particularly suitable for mid-size and large corporations. If problems arise, intelligent escalation management capabilities trigger alerts, significantly reducing response times.

theGuard!  
ApplicationManager  
powered by SAP  
NetWeaver

## Less effort, improved availability – and a rapid ROI

By automating routine tasks, theGuard! ApplicationManager frees up your staff, saving you time and money.

In the event of a problem or bottleneck, theGuard! ApplicationManager offers detailed suggestions and takes appropriate corrective action.

The system administrator is kept informed of important events via the most appropriate communications channel, be it e-mail, pager, text message or WAP phone. More than 120 different alerts and responses are available.

theGuard! ApplicationManager is simple to use, and thanks to preconfigured rules and thresholds, it's quick and easy to install, too, delivering a rapid return on your investment.

## A central solution for globally dispersed IT environments

Multi-user- and multi-server-enabled, the solution lets you manage your infrastructure efficiently and effectively according to the "follow the sun" principle. Enterprises with global operations can deploy theGuard! ApplicationManager to guarantee round-the-clock, round-the-world support for all their applications and systems.

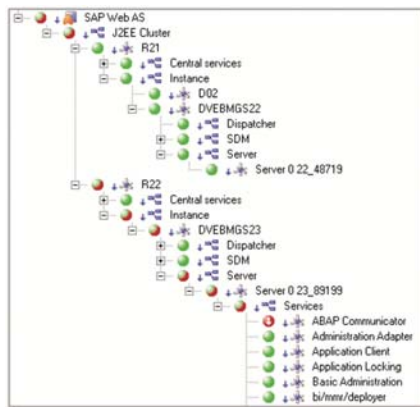
## theGuard! ApplicationManager in practice

Every function and feature of theGuard! ApplicationManager has been thoroughly tried and tested. In addition to major corporations such as Merz Pharmaceuticals, Sick, and Trumpf, a growing number of IT service providers – including Atos Origin and Freudenberg Hosting – rely on theGuard! ApplicationManager to optimize systems management for their customers.

## Key features

- Central console
- Monitoring and analysis of events and performance
- Preconfigured thresholds
- Status displays for each software instance
- Direct access to all software attributes, such as parameters, release numbers, etc.
- Multi-user-, multi-server-enabled
- 120 different alerts and responses
- Long-term statistics and problem frequency reports
- Availability and performance analysis based on definable SLA rules
- Context-sensitive integration of knowledge base into monitor screens
- Extensive help available on all events and performance metrics

SAP® Certified  
Integration



## Proactive monitoring of your systems, applications and databases

All your SAP NetWeaver landscapes, applications, servers, operating systems and databases can be monitored via theGuard! ApplicationManager's central console.

Status information, events and performance metrics are recorded, evaluated, stored and collated for reporting and long-term statistical analysis. IT professionals can produce a variety of sophisticated reports for user groups ranging from individual departments to entire enterprises.

Comprehensive service-level analysis functions enable SLA compliance to be checked application by application. This increases transparency and lowers costs.