



OUR SAP SYSTEMS ARE DISTRIBUTED
ACROSS THE GLOBE AND SO ARE OUR

DEVELOPERS. IN ORDER TO ENSURE THE CON-
TINUOUS DEVELOPMENT OF OUR SOLUTIONS,
WE WERE LOOKING FOR A FLEXIBLE TOOL THAT
WOULD ALLOW US TO CONTROL ALL OF OUR
SAP CHANGE MANAGEMENT PROCESSES AND
TRANSPORTS. TODAY, WE USE THEGUARD!
SMARTCHANGE TO EFFECTIVELY COORDINATE
THE IMPORT OF CHANGES INTO THE TARGET
SYSTEMS AND BENEFIT FROM MAXIMUM RELI-
ABILITY IN OUR SAP ENVIRONMENT.

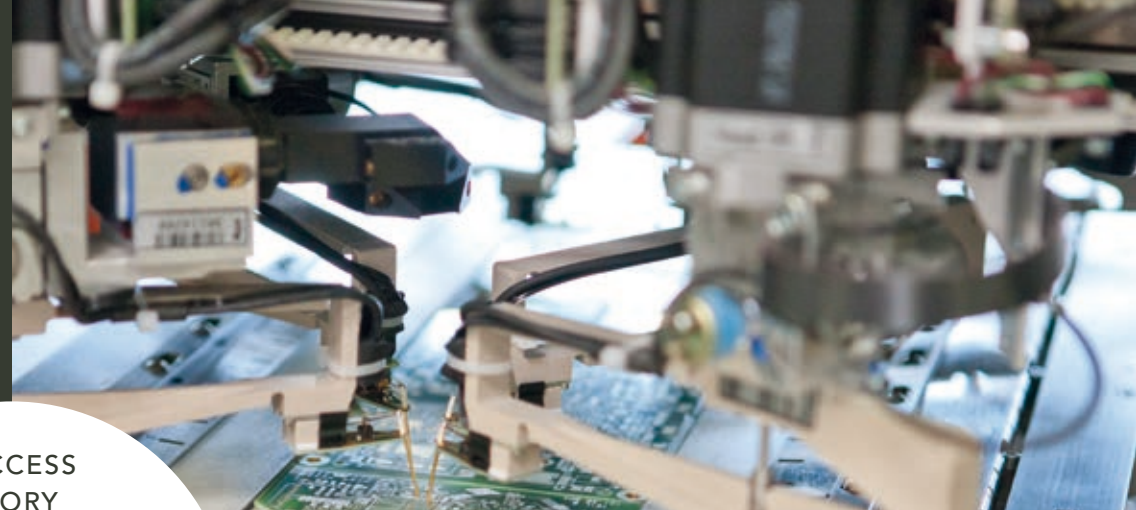
Andreas Reisinger, Manager SAP Services, AT & S

SUCCESS
STORY

AT&S

REALTECH
EMPOWER YOUR ENTERPRISE

AT & S Austria Technologie & Systemtechnik AG (AT & S) is European market leader and one of the world's leading producers of high-end printed circuit boards. AT & S is especially well positioned worldwide in the segment for HDI microvia printed circuit boards, which are chiefly used in mobile devices. The Group is also highly successful in the automotive printed circuit board market, and in the industrial and medical technology sectors and is in the IC substrate business as part of a joint venture with a leading semiconductor manufacturer. AT & S currently employs some 7,300 people and has production facilities in Austria, India, China, and Korea. For more information, go to www.ats.net.



RE-ENERGIZING SAP DEVELOPMENT WITH THEGUARD!

AT & S Austria Technologie & Systemtechnik AG is a global leader in printed circuit board (PCB) manufacturing. Its core competencies include high-end HDI (high density interconnection) solutions, which are used, for example, in the mobile devices and automotive industries as well as in the industrial and medical technology sectors. The company, with its approximately 7,300 employees relies on SAP ERP and almost all of its modules to support its various core processes.

In order to map all of these processes in their entirety, the SAP applications must be developed continuously. AT & S was looking for a solution that would allow it to securely and efficiently manage the necessary development processes and found REALTECH's theGuard! SmartChange. SAP administrators all over the world now use the Transport Management module to coordinate the import of transports into the target systems of the application landscape. This enables them to keep their revenue-critical SAP applications incident-free and running smoothly despite the continuous changes in a highly decentralized development environment.



PERFECTLY WIRED DEVELOPMENT PROCESSES

Whether it's smartphones, airplanes, or smart meters – PCBs from AT & S can be found in almost every conceivable electronic device. In order to ensure a service-oriented and seamless experience for their customers, the Austrian company's employees need a highly available SAP landscape that is constantly adapted by its administrators to reflect changing requirements and processes. The SAP managers at AT & S wanted a software solution that would allow them to better coordinate their development teams across the globe and to ensure the stability of their production systems during the development process. After careful evaluation, they chose REALTECH's theGuard! SmartChange.

The new solution was implemented and moved to production within a matter of days. It now gives SAP administrators the ability to accurately plan and implement their SAP transport processes throughout the world. "With theGuard! SmartChange, we can plan and control every detail of our international development processes," explains Andreas Reisinger, Manager SAP Services at AT & S.



PREVENTING SAP APPLICATIONS FROM SHORT-CIRCUITING

Every month, the SAP change and transport managers at AT & S import up to 300 transports into the company's different target systems. "It used to be that overtakers and collisions within the individual transports would result in critical situations in our SAP systems," Mr. Reisinger points out. "We were no longer willing to accept the risk that our SAP applications and the business processes that build on them might come to a standstill." And so they began to look for a software solution for their change and transport management that would allow them to optimize their processes and better coordinate the decentralized development processes.

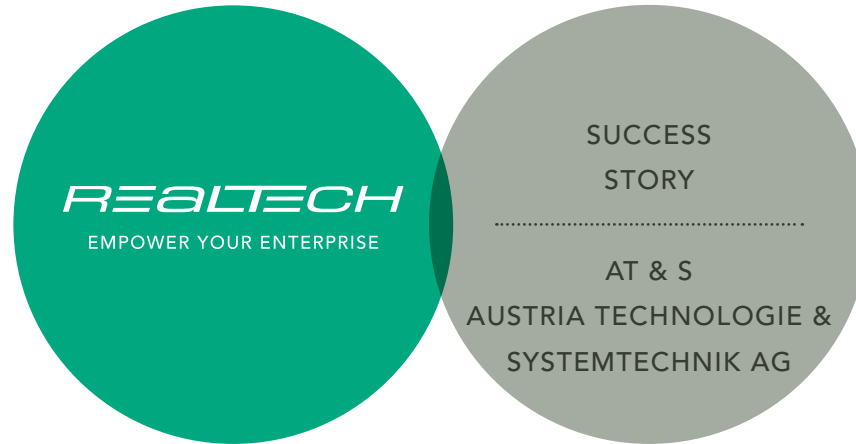
The SAP experts at AT & S evaluated SAP Solution Manager with ChaRM and theGuard! SmartChange Transport Management module for their ability to meet the company's change request management needs. Shorter implementation periods, faster customization, and more intuitive dashboards prompted them to choose REALTECH's solution. "With theGuard! SmartChange, we are able to very quickly and easily automate existing SAP change management processes and to completely redesign our workflows," Mr. Reisinger goes on to explain. "And what's more, REALTECH's software generates reports for completed transports and releases down to the object level and logs every single change. This makes it much easier for us to comply with internal and external audit requirements."

The first step at AT & S is to use theGuard! SmartChange for its transports within the SAP ERP landscape. What made this project stand out was the customer's request to integrate the release processes with the existing Lotus Notes platform. The modular design of the solution paired with REALTECH's flexibility made it possible to accommodate the request with little extra effort. In the end, AT & S was able to successfully streamline collabora-

tion among its remote development teams. "Our developers are spread across several continents and work not only from Austria, but also from China, India, and Russia. That is why we are thrilled to have found a solution in theGuard! SmartChange that minimizes the time that our SAP change managers have to spend coordinating their activities and allows our business users to continue to work in their familiar software environment," Mr. Reisinger says.

Critical system situations that used to be associated with overtakers and collisions were virtually eliminated with theGuard! SmartChange. Specific testing methods, an alert system, and carefully crafted release workflows ensure that all transports are imported into the target systems, completely and in the correct sequence. "We used to have difficulties assessing the impact of transports on the SAP systems. If we did have an unstable system, we had to invest a lot of time to restore the system to the state it was in before the import of the transport. The REALTECH solution gives us the security and visibility we need for our international development projects," concludes Andreas Reisinger.

AT & S is planning to expand its licenses for the SAP modules SAP APO and SAP BW over the medium term. This will allow the company to extend the added value of REALTECH's solution to its production processes.



ABOUT REALTECH

REALTECH is an international technology company with unique expertise in SAP and Microsoft solutions. REALTECH helps companies shape the future of their IT organization and get the most value out of their IT assets – from consulting services to implementation and efficient operation. It pursues innovation by incorporating the latest in Industry 4.0, cloud, mobile, and in-memory computing in its customer projects. For more information go to: www.realtech.com

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