



THE FUNCTIONALITIES OF IM/3 IN THE  
FIELDS OF BUSINESS PROCESS MONI-

TORING AND EXCEPTION HANDLING HAVE AL-  
LOWED US TO CONNECT OUR REGIONAL AUTOMAT-  
IC WAREHOUSES TO THE CENTRAL SAP SYSTEM  
DESPITE THE LARGE VOLUMES OF MESSAGES  
GENERATED. THIS WAS ACHIEVED IN A TRANS-  
PARENT AND SECURE MANNER THAT ENA-  
BLED OUR SPECIALIST DEPARTMENTS TO TAKE  
FULL CHARGE OF INTERFACE OPERATION. IM-  
PLEMENTATION EFFORTS ARE NOW  
30-40% BELOW THOSE OF AN IMPLEMENTATION  
WITHOUT IM/3.

SUCCESS  
STORY



**REALTECH**  
EMPOWER YOUR ENTERPRISE



Manfred Braml,  
CIO Triumph International

Fashion trends are created overnight, and no industry has to adjust as quickly as the apparel and footwear industry. **Triumph** has kept up – and looks back at one hundred successful years during which it has grown from a classic corsetry manufacturer in Germany's Swabia region to a major multinational corporation. Founded in a barn, the company today boasts annual sales of more than \$1.6 billion and employs more than 30,000 staff all over the world.

# FASHION AND SO MUCH MORE!

Triumph has always been committed to ensuring the high quality and transparency of its business processes. In order to continue to live up to its high standards in the face of rapidly growing data volumes, Triumph decided to implement REALTECH's InterfaceManager IM/3. A powerful solution for the standardization of interfaces and the secure exchange of data between SAP and third-party systems. A central objective of the project was to place error management in the hands of the individual departments thus taking the burden off of the IT department and reducing the costs involved with implementation efforts.



## SEARCHING FOR THE RIGHT SOLUTION

Fast, efficient, and flexible – these are the success factors that determine the future and the expansion of Triumph. This places high demands on IT systems as well: enormous volumes of data have to be processed that come with the constant design variations and large volumes of inventory. The procurement of raw material, the mapping of processes for both in-house manufacturing and outsourcing, and the management of complex global distribution networks are of crucial importance. Triumph has implemented a global SAP R/3 system with the SAP component AFS (SAP Apparel and Footwear), a SAP solution

for the consumer goods industry, to meet the challenges of supply change management. Triumph uses REALTECH's IM/3 to connect with its automatic warehouses in Denmark, Austria, and France via SAP ERP Operations and to integrate a central EDI solution for the data exchange with customers and partners. The interfaces with the central business planning and management systems are also covered by IM/3.



### **ALWAYS “ONLINE” WAREHOUSES**

As part of the international expansion, logistics processes had to be redefined to allow for a comprehensive and efficient integration of all production and warehouse sites with the SAP system. It soon became apparent that enormous volumes of data and messages were being exchanged.

### **IN TUNE WITH CUSTOMERS AND PARTNERS**

Continuity in the quality and transparency of business processes – these are the magic words when dealing with customers and partners. IT systems have to be capable of granting partner and customer companies access to the same data. Triumph implemented Seeburger’s EDI solution BIS to enable central data exchange and efficient information processing. The integration with SAP called for a business process monitoring solution that was not available in the SAP standard.

### **FLEXIBLE AND FUTURE-PROOF: INTERFACE MANAGEMENT MADE BY REALTECH**

With IM/3, Triumph has chosen a powerful software solution for the standardization of interfaces and the exchange of data between SAP and third-party systems. The solution had to meet a number of requirements: along with the connected regions Asia, Eastern Europe, and Northern and Central Europe, the rollout is planned to be extended to an additional ten countries. Development efforts must be kept to a minimum and the software has to be highly scalable in order to minimize project duration and costs. The monitoring

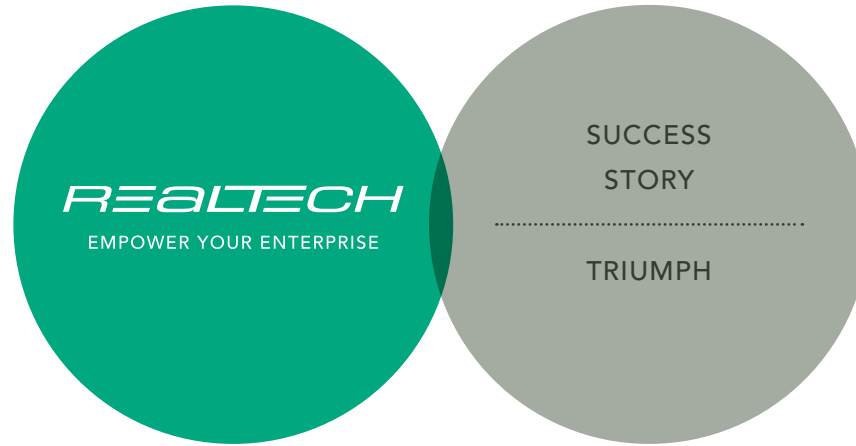
and management of interfaces should require minimal staff intervention.

With REALTECH, Triumph has found a company that has applied its extensive project experience and development expertise gained as a SAP technology consultancy and long-time SAP partner in the development of its EAI solution IM/3.

Another advantage is the possibility to embed IM/3 in the existing SAP infrastructure. As a SAP add-on, IM/3 is independent of the operating system, network, and database type used because in a runnable system these resources are already provided by SAP. The integration of IM/3 into the existing user and function management infrastructure and into the authorization concept of the SAP system is associated with very little additional administrative overhead.

### **AT A GLANCE: REALTECH IM/3**

IM/3 is the Enterprise Application Integration (EAI) solution for SAP-centered system environments. IM/3 is used to create and standardize interfaces between SAP and non-SAP systems and is an add-on to SAP and mySAP components that is validated by SAP. IM/3 provides the entire infrastructure needed to develop and maintain interface programs - all in an uncomplicated, tried and tested, and secure solution. A comprehensive range of monitoring and controlling instruments ensures the smooth 24-hour operation of all interface processes.



## ABOUT REALTECH

REALTECH is an international technology company with unique expertise in SAP and Microsoft solutions. REALTECH helps companies shape the future of their IT organization and get the most value out of their IT assets – from consulting services to implementation and efficient operation. It pursues innovation by incorporating the latest in Industry 4.0, cloud, mobile, and in-memory computing in its customer projects. For more information go to: [www.realtech.com](http://www.realtech.com)

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