

REALTECH SmartChange

Simplify SAP Change & Transport Management

Change is at the core of your SAP operations

Your business growth, compliance and successful digital transformation all depend on SAP change that works. But with business moving faster and IT boundaries blurring, organizations are under increasing pressure to make SAP more connected, responsive, and future-ready.

WHY NOW IS THE RIGHT TIME FOR SMARTCHANGE:

- ▶ **Solution Manager is reaching its end of life:** Support for SAP Solution Manager, including the popular ChaRM module, ends in 2027, creating an urgent need for a future-proof alternative.
- ▶ **Hybrid is here to stay:** While SAP pushes cloud-first adoption, most operations remain hybrid. Organizations need suitable tools that deliver consistent change control across all environments.
- ▶ **SAP silos are slowing you down:** When SAP operation runs separately from other ITSM or DevOps processes, teams waste time syncing systems, aligning priorities, and resolving disconnects.

Discover smart SAP change management

SmartChange accelerates your SAP software deployment, boosts system availability, and integrates seamlessly into your existing ITSM and DevOps processes – with zero consultant dependency.

- ▶ Smart automation and workflows
- ▶ Simple integration into ITSM tools like Jira or ServiceNow
- ▶ Integrated quality checks
- ▶ Automated retrofit of DEV systems
- ▶ End-2-end documentation
- ▶ Mobile approval app for iOS and Android

NOT READY FOR CLOUD-ONLY, YET?

SmartChange is the perfect fit for efficient change management on hybrid and even on-premises landscapes.

KEY BENEFITS

AUTOMATION:

Enable faster and more frequent SAP Changes without compromising on system availability.

INTEGRATION:

Simply integrate your SAP Transport Management in ITSM tools like Jira, ServiceNow or Freshservice.

COMPLIANCE:

Ensure detailed documentation of all your SAP Transports down to object level.

SIMPLICITY:

Don't get dragged into yet another endless SAP project. SmartChange can be up and running in just a few days – no consultants needed.

FLEXIBILITY:

Whether you operate your SAP landscape in the cloud, hybrid or on-premises – SmartChange has you covered.



CORE FEATURES

How SmartChange simplifies change management for SAP

SPEED-UP SAP SOFTWARE DEPLOYMENT

SmartChange gives you full control over your SAP Transports and covers all typical functionalities of SAP ChaRM:

- Offers central transport dashboard, scheduler and role-based authorization concepts
- Enables ABAP, SAP HANA, SAP UI5, BW objects and cloud transports via CTS, CTS+ and cTMS (BTP). Supports emergency transports and Transport of Copies (ToC)
- Allows for workflow-based automation along the entire transport process

MINIMIZE RISK IN SAP CHANGE MANAGEMENT

SmartChange provides integrated quality checks to avoid typical issues in SAP transport management such as:

- Collisions and overtakers
- Critical objects and special aspects
- Object dependancies and completeness

KEEP YOUR SAP SYSTEMS IN SYNC

Use the build-in retrofitting features to easily synchronize DEV systems within your 5-system SAP landscape:

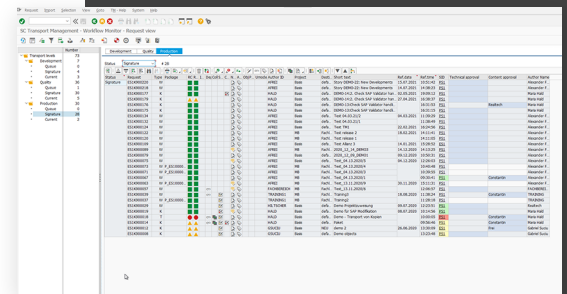
- Advanced object analysis and categorization
- Proactive conflict detection
- Automatic creation of transport request for import

STAY AUDIT-READY AT ANY TIME

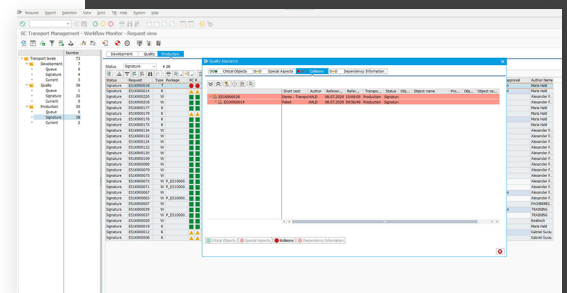
With SmartChange all your SAP Transport processes are fully documented down to object level and readily available at the push of a button.

SYSTEM REQUIREMENTS:

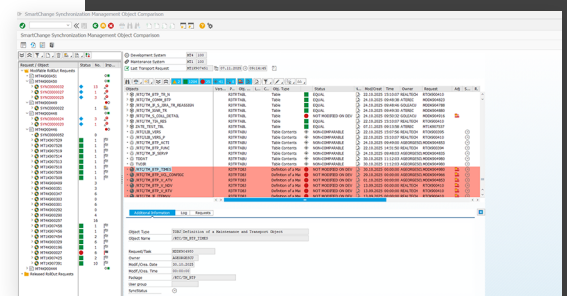
SmartChange runs on any SAP NetWeaver system ≥ 7.31 . Compatible with systems from 7.00 upwards. Stable RFC and HTTPS access recommended.



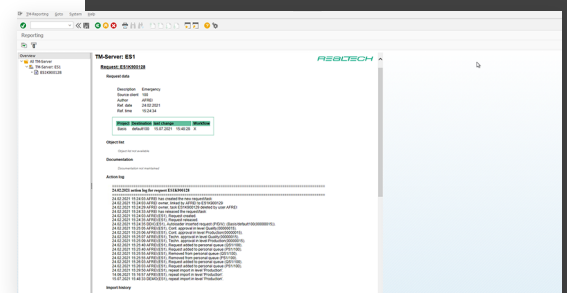
Central dashboard with all SAP transports



Integrated check for collisions



Retrofit of DEV systems



Full documentation of your transports

SAP Certified
Integration with RISE with SAP S/4HANA Cloud

INTEGRATION FRAMEWORK

Connect SAP transports with your ITSM and DevOps workflows

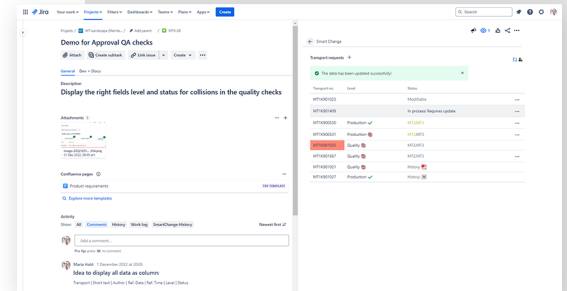
Stop managing SAP Transports in isolation. With SmartChange, SAP change becomes part of your end-to-end ITSM processes – full change control from tools like Jira, ServiceNow or Freshservice.

Integration with your ITSM tool means SAP becomes part of your broader change ecosystem, not a disconnected island.

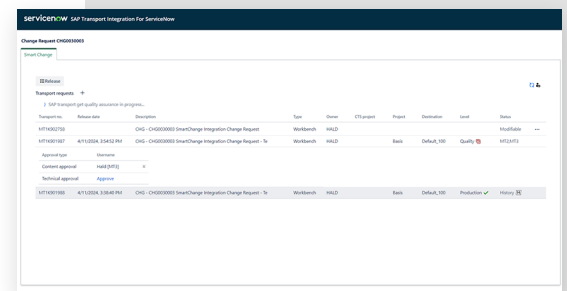
- ▶ Native integration with Jira, ServiceNow & more
- ▶ Transport requests linked to tickets and workflow
- ▶ Real-time status sync between SAP and ITSM
- ▶ Full audit trail across systems

DON'T HAVE AN ITSM TOOL IN PLACE?

Try SmartITSM by REALTECH – a lightweight, SAP-centric ITSM suite that covers change, incident, and CMDB in one integrated platform. Fast to deploy. Easy to manage. [learn more](#)



Transport approval in Jira UI



Transport approval in ServiceNow UI



OUR READY-TO-GO INTEGRATIONS*:

servicenow

◆ Jira Software

⚡ freshservice

*flexible integration into other tools via REST API

With SmartChange from REALTECH, we were able to significantly increase the security and quality of changes to SAP systems in a very short time (...)

Microsoft

MIGRATION ASSISTANCE

Get ready for the end of SolMan**MAKE THE SMART CHANGE**

Replace SAP ChaRM with REALTECH SmartChange:

- Gain independence from SAP Solution Manager
- Keep familiar change workflows, enhanced with modern UX and faster rollout
- Benefit from built-in automation, quality checks, and audit-ready documentation

INTEGRATE YOUR PROCESSES

Unify SAP and ITSM into one seamless change workflow:

- Link SAP directly to your core ITSM workflows
- Enable real-time collaboration across teams
- Replace manual handovers with automated approvals and status sync

SECURE YOUR LEGACY DATA

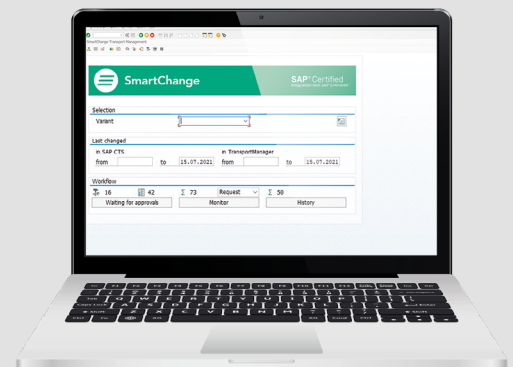
Extract what matters before your SolMan shuts down:

- Preserve transport history, approval logs, and change documentation
- Decide what to archive and what to migrate into your new system
- Stay compliant and audit-ready beyond 2027



In contrast to SolMan ChaRM, the REALTECH software, which has also greatly simplified the release and approval process for us, is small, neat and flexible."

ArianeGroup GmbH

**REALTECH AG**

Paul-Ehrlich-Straße 1
69181 Leimen

info@realtech.com
www.realtech.com

Learn more:

// [Website](#)

// [Pricing Options](#)

// [Success Stories](#)

// [Book a Demo](#)

© 2025 REALTECH AG. All rights reserved. This document contains confidential and proprietary information. Unauthorized copying and unauthorized disclosure of the document to third parties (in whole or in part) is not permitted. The (product) names, logos, brands, and other marks depicted in this document are the property of REALTECH or REALTECH's licensors and may not be used without the prior written consent of the copyright holder. Parts of texts may have been initially created using artificial intelligence. In this case, these texts have been finalized and edited by REALTECH. All information in the text, in particular the descriptions of REALTECH products and services, is non-binding and does not represent any guarantees, warranted properties or quality specifications, but is provided for information purposes only. REALTECH assumes no responsibility for errors or omissions in this document. REALTECH may correct or change the contents of this document at any time without prior notice.