

REALTECH SmartITSM

Available standard connectors for SmartCMDB

The SmartCMDB has a large number of different Import Connectors. This allows you to use established source systems to quickly and easily build up a database.

The captured data can be combined and correlated as desired to support your business processes in the best possible way.

WINDOWS SERVER & WORKSTATION

- ▶ Microsoft AD/LDAP
(computer and related objects)
- ▶ Microsoft SCCM
- ▶ Empirum
- ▶ Baramundi
- ▶ REALTECH theGuard! Business Service Manager
(IT network components, server)
- ▶ Windows 10/11 Add-On
(servicing option for lifecycle management of OS releases)

MOBILE DEVICES

- ▶ Microsoft Intune
(mobile devices)
- ▶ SOTI Mobi Control
(mobil devices, scanner)
- ▶ Xen Mobile
(mobile devices)

THIN CLIENTS

- ▶ IGEL
(thin clients)

ORGANISATION & STAKEHOLDERS

- ▶ Microsoft AD/LDAP
(organisation, persons/users and related objects from on-premises & cloud LDAP repositories)
- ▶ Microsoft Entra ID
(users and related groups)

DATABASES

- ▶ Microsoft SQL-Server
(instances, databases, etc.)
- ▶ PostgreSQL
- ▶ SAP HANA
- ▶ Oracle



CLOUD ASSET & INVENTORY	<ul style="list-style-type: none"> ▶ Azure <i>(virtual machines, SQL servers, app services/websites, managed, clusters/kubernetes, container instances)</i> ▶ AWS ▶ Google
SOFTWARE PRODUCTS & LICENSES	<ul style="list-style-type: none"> ▶ Microsoft 365 <i>(products and licenses used)</i>
FINANCIAL ASSET & INVENTORY	<ul style="list-style-type: none"> ▶ SAP FI/CO <i>(financial information concerning asset and inventory)</i> ▶ CHG TESMA <i>(combining technical and commercial information)</i>
OPERATIONAL TECHNOLOGY ASSET & INVENTORY	<ul style="list-style-type: none"> ▶ OMICRON ADMO <i>(IT and energy network components)</i>
VIRTUALISATION ASSET & INVENTORY	<ul style="list-style-type: none"> ▶ VMware vSphere vCenter <i>(datacenters, clusters, hosts, datastores, virtual machines, etc.)</i>
COLLABORATION TOOLS	<ul style="list-style-type: none"> ▶ Atlassian Confluence <i>(service catalogue)</i>

Do you have specific requirements?

The rapid development and implementation of new, customer specific import connectors for any data sources is always possible on request. Just [get in touch](#) and let us know what you have in mind.

